

Building Quality into the Process for Managers and Workplace Leaders



Learn the secrets of Toyota's Quality management directly



At a Glance

Who Should Attend Managers, Supervisors, Team leaders, Quality Professionals and Workplace leaders.

Duration 3-Hour Intensive Session.

Format Online Webinar via ZOOM.

Program fee 249 USD

Date & Time May 28, 2026.
10.00AM to 1.00 PM
Japan Time (Host)

Overview

This program introduces Toyota's approach to building quality into processes through effective leadership and workplace management. Participants will gain practical insights into Quality Assurance, ownership, and continuous improvement.

Led by a former Toyota Motor Corporation senior manager, this session explores JKK (Building in Quality with Ownership) and practical approaches to achieving sustainable quality improvements.

For Whom

Designed for professionals in manufacturing, engineering, operations, quality management, and service industries seeking to improve quality and process ownership.

Ideal for organizations aiming to reduce defects, strengthen accountability, and foster a culture of continuous improvement

QIP Training Curriculum

- 1. The roots of Toyota's concept of Quality Assurance** - Understand the fundamental principles and philosophy behind Toyota's world-renowned Quality Assurance system
- 2. Ji-Kotei-Kanketsu (JKK)-Building in Quality with Ownership** - Understand Toyota's JKK philosophy, where each process takes full ownership for quality and ensures defects are not passed on to the next stage
- 3. JKK at production site** - Learn how production teams take ownership of quality and prevent defects at the source.
- 4. JKK of staff duties** - Explore how quality ownership can be applied to administrative and support functions beyond the production floor.
- 5. How to progress with JKK activities of staff duties-** Discover practical steps for implementing and advancing JKK activities within daily staff operations.
- 6. Effect of JKK activities** - Examine the impact of JKK on quality performance, employee engagement, and operational excellence.
- 7. Support tools for JKK activities** - Learn about the key tools and methods used to sustain and strengthen JKK initiatives across the organization.

Meet Your Instructor

A former Chief Engineer at Toyota Motor Corporation, the instructor brings over 30 years of experience in vehicle design, development, and global engineering operations, having led major vehicle programs and contributed to Toyota's engineering excellence.

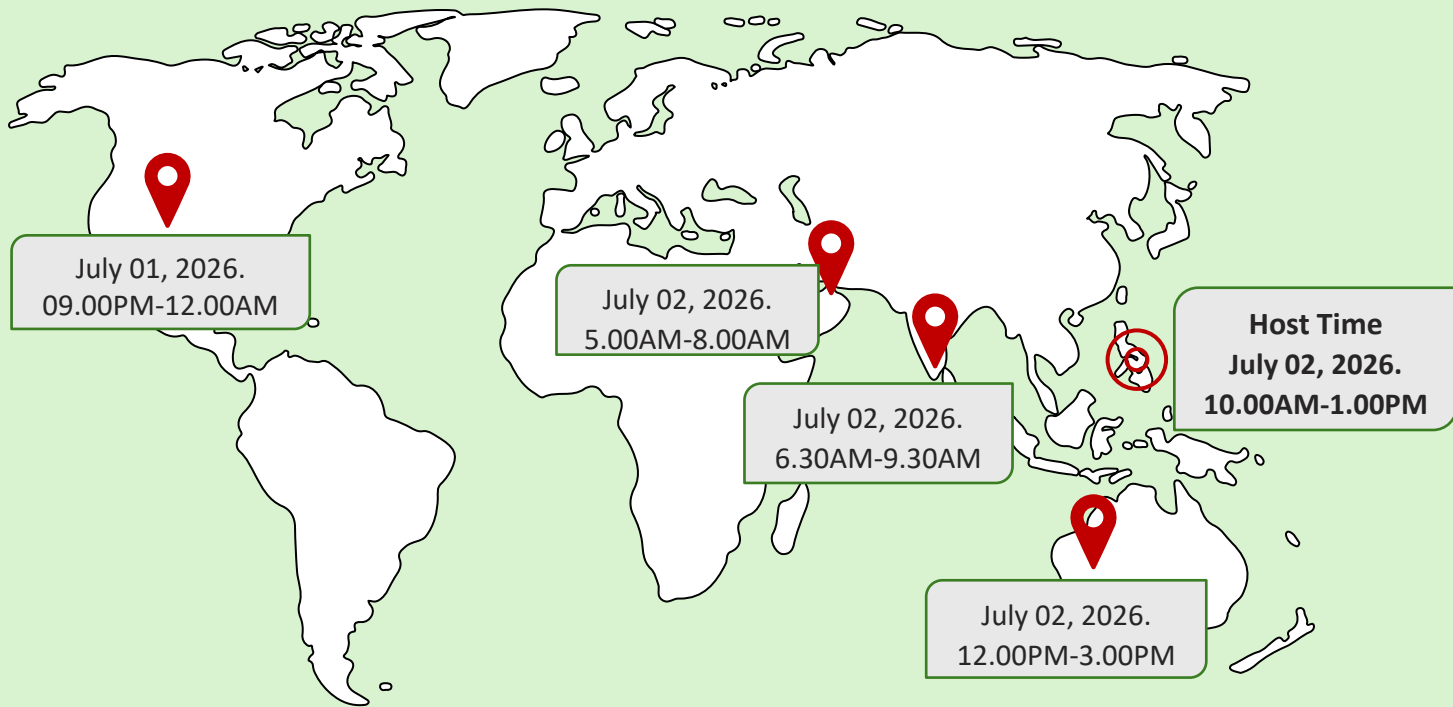
His expertise spans TMS Kaizen, cost management, and the development of global R&D and technical support systems; offering practical insights into building and sustaining world-class development processes.



NAKAMURA KIMIKAZU

*Vice President,
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Upcoming program schedule



Accreditation & Certification

Certificate issued by



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